

GOVERNANCE | DIGITAL TRUST | RESILIENCE | SUSTAINABILITY

CORPORATE PROFILE

A STRONGER
MIDDLE EAST
AND AFRICA
TOGETHER

Turning Standards into a Stronger Tomorrow

ADVISORY.
IMPLEMENTATION.
ASSURANCE.
REAL IMPACT.



AMMAN

Khalda, Jordan



RIYADH

Saudi Arabia



ABU DHABI

United Arab Emirates



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Corporate Profile Control & Use

DOCUMENT INFORMATION

Document Title	ISDT Consultants Corporate Profile
Document No.	ISDT-CP-001
Version / Revision	2.0
Issue Date	March 2026
Owner	ISDT Consultants Establishment
Classification	External – Controlled Corporate Information
Review Cycle	Annual or upon material change to services, offices, references or standards portfolio



Profile purpose

This profile presents ISDT Consultants' advisory, implementation, assurance, training, certification-support and specialist capabilities for banks, energy and oil & gas companies, government entities, telecoms, technology companies, healthcare, manufacturing, logistics, construction, education, hospitality and other regulated sectors.



Important positioning

ISDT provides consulting, implementation, internal audit, training, readiness and certification coordination/support. Certification decisions remain with independent certification bodies. Project references may represent ISDT engagements and/or the prior professional experience of assigned consultants; reference evidence is shared subject to confidentiality and client permission.

PRACTICAL GOVERNANCE FOR COMPLEX ORGANIZATIONS

ISDT Consultants (Principles of Information Services Digital Trust) is a regional GRC, Digital Trust and management-systems advisory firm. We help organizations translate standards, regulations and business risks into operating controls, accountable processes, measurable performance and audit-ready evidence.

PEOPLE
PROCESS
TRUST

A SAFER,
MORE RESILIENT
TOMORROW

OUR VALUE PROPOSITION

INSIGHT | SOLUTIONS | LASTING IMPACT



CORE PRINCIPLES



Integrity



Quality



Confidentiality



Innovation



Client Focus



Availability



Safe Environment



Secure Delivery



PRINCIPLES OF
INFORMATION SERVICES
DIGITAL TRUST

PEOPLE | PROCESS | TRUST
YOUR PARTNER IN A SAFER, MORE RESILIENT TOMORROW

Amman

Riyadh

Abu Dhabi

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ISDT SERVICES – FROM INSIGHT TO LASTING IMPACT

Integrated expertise. Practical solutions. Measurable results.

PEOPLE
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TOMORROW

01



GRC, Risk & Compliance

Turn governance into opportunity.

- Governance frameworks & ERM
- Risk appetite and risk registers
- Compliance obligations and controls mapping
- Internal controls and regulatory readiness
- Management reporting and advisory

02



Information Security & Cybersecurity

Protect what matters most.

- ISMS and NIST CSF 2.0
- Security assessments and cyber governance
- Incident readiness and response
- Cloud security, privacy and data protection
- Threat management and awareness

03



Management Systems & ISO

Build. Integrate. Certify. Improve.

- Gap analysis and implementation
- Integrated management systems (IMS)
- Internal audit and management review
- Certification readiness and surveillance
- Continual improvement and value delivery

04



Business Continuity & Resilience

Be ready. Stay resilient.

- Business impact analysis (BIA)
- Risk assessment and continuity strategies
- Crisis management and DR governance
- Exercises, testing and awareness
- Resilience assurance and continual improvement

05



Sustainability & ESG

A more sustainable future.

- Strategy and reporting (GRI-based)
- Materiality assessment and sustainability KPIs
- Environmental and social governance
- ESG integration with risk and business strategy
- Capability building and stakeholder engagement

06



Investigation Services

Find the facts. Prevent the next incident.

- Fire and explosion investigations
- Process safety, oil & gas (LNG/LPG)
- HSE, mechanical/electrical and operational
- Information security incident investigations
- Root cause analysis (RCA) and CAPA

07



Training & Capability Building

Knowledge that delivers results.

- Awareness and customized training programs
- Internal auditor and lead-auditor pathways
- Digital Trust, GRC, sustainability and resilience
- Executive and management programs
- Practical, hands-on and sector-specific training

08



Technical & Specialist Consultancy

Specialized expertise on demand.

- Subject-matter experts across IT, cyber, BCM, HSE
- Process safety, quality and regulatory specialists
- Sector and product-specific expertise
- Advisory, design, review and problem solving
- Support for complex and high-risk environments

09



Certification & Lifecycle Support

From readiness to lasting value.

- Certification coordination and audit readiness
- Support with certificate transfer
- Surveillance audits and ongoing compliance
- Post-certification maintenance and improvement
- Liaison with accredited certification bodies



PRACTICAL
SOLUTIONS



MEASURABLE
RESULTS



EXPERT
TEAM



INDUSTRY
FOCUS



LONG-TERM
PARTNERSHIP

A LIFECYCLE THAT CONNECTS BUSINESS RISK TO EVIDENCE

From understanding your context to sustaining continual improvement — a complete, practical journey.

PEOPLE
PROCESS
TRUST

A SAFER,
MORE RESILIENT
TOMORROW



FLEXIBLE ENGAGEMENT MODES

Tailored to your needs



On-site



Hybrid



Remote



Retained advisory



Project-based implementation



Independent internal audit



Specialist investigation



Training and capability transfer



PEOPLE | PROCESS | TRUST
YOUR PARTNER THROUGH THE ENTIRE JOURNEY



LOWER RISK



GREATER EFFICIENCY



STRONGER COMPLIANCE



SUSTAINABLE GROWTH

A SAFER,
MORE RESILIENT
TOMORROW

STANDARDS MAPPED TO THE LEVEL WHERE THEY CREATE VALUE

ISDT structures standards by organizational, departmental/function and activity/process level. The same standard may operate across more than one level; this model helps leadership understand ownership and integration rather than treating each standard as an isolated certificate.

PEOPLE
PROCESS
TRUST

A STRONGER
TOMORROW

01

Organization-wide governance & management systems

Set the strategic direction and build a resilient, compliant organization



Enterprise / Organization

Board • Leadership •
All Functions



ISO 9001
Quality
Management



ISO 14001
Environmental
Management



ISO 45001
Occupational
Health & Safety



ISO 22301
Business
Continuity



ISO 31000
Risk
Management



ISO 37001
Anti-Bribery



ISO 37301
Compliance
Management



ISO 50001
Energy
Management



ISO 55001
Asset
Management



ISO 41001
Facility
Management



ISO 44001
Collaborative
Business Relationships



ISO/IEC 42001
AI Management

02

Department / function management systems

Enable effective management across key functions and support the core business



IT / Digital

Information • Technology
• Data • Digital Services



ISO/IEC 27001
Information
Security



ISO/IEC 27701
Privacy Information
Management



ISO/IEC 27017
Cloud Security



ISO/IEC 27018
PII in Public Cloud



ISO/IEC 20000-1
IT Service
Management

NIST
CSF 2.0

COBIT
2019



SOC 2
Readiness



PCI DSS
Payment Card
Security



GDPR
Data Protection
& Privacy



HR / Customer / Governance

People • Clients • Compliance
• Ethics



ISO 30409
Workforce Planning
Guidance



ISO 10002
Complaints
Handling



ISO 10004
Customer Satisfaction
Monitoring



Anti-bribery & Compliance
Governance frameworks and
regulatory alignment

03

Activity / process / sector-specific systems & guidance

Address operational, industry and regulatory requirements



Operations / Sector

Production • Services
• Supply Chain • Projects



ISO 22000
Food Safety
Management



FSSC 22000 v6
Food Safety



ISO 13485
Medical
Devices



ISO 21001
Educational
Organizations



ISO 39001
Road Traffic
Safety



ISO 21502
Project Management
Guidance



ISO 19650
BIM (Information
Management)



ISO 29001
Oil & Gas Sector
QMS



HALAL
Certification
Support



KOSHER
Certification
Support



CE
Marking Support



**Product / Sector
Compliance
Support**

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**INTEGRATED
APPROACH**



**ALIGNMENT ACROSS
ALL LEVELS**



**REAL BUSINESS
VALUE**



**SUSTAINABLE
COMPLIANCE**

**YOUR TRUSTED PARTNER
IN A SAFER, MORE RESILIENT TOMORROW**

INTEGRATED CONTROLS, NOT DISCONNECTED COMPLIANCE PROJECTS

A unified approach to governance, risk, compliance and technology for a stronger, more resilient organization.

PEOPLE
PROCESS
TRUST
A STRONGER
TOMORROW



STRONGER
GOVERNANCE



LOWER
RISK



HIGHER
PERFORMANCE



REGULATORY
CONFIDENCE



SUSTAINABLE
GROWTH

INDEPENDENT INVESTIGATION SERVICES

Uncover the facts. Identify the causes. Prevent future incidents.

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Fire & Explosion

Scene/evidence review, ignition source analysis and barrier failures

- Scene examination & evidence preservation
- Ignition source and sequence of events
- Barrier and safety control failures



Oil & Gas / Process Safety

LNG/LPG incidents, process safety and operational integrity

- Process, loading/unloading and storage systems
- Permit to Work, MOC, HAZID/HAZOP review
- Control system (ESD, SIS, alarms) and operational evidence



HSE Incidents

Work practices, supervision, risk controls and legal compliance

- Work practices and supervision
- Risk assessments and control effectiveness
- Contractor interfaces and statutory / legal compliance



Mechanical / Electrical

Equipment integrity, maintenance history and failure analysis

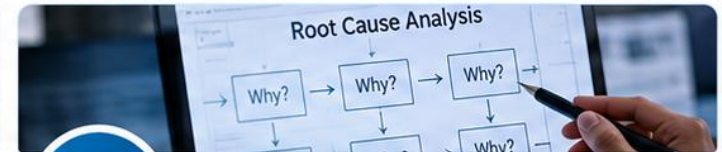
- Equipment history, design and operating conditions
- Inspection, maintenance and calibration records
- Failure mode analysis and technical evidence



Information Security

Incident governance, digital evidence and response effectiveness

- Incident governance and reporting
- Logs, digital forensics and evidence review
- Control failures, impact assessment and response effectiveness



Root Cause & CAPA

Structured analysis and practical corrective actions

- 5 Why, Fishbone, Fault Tree and Barrier Analysis
- BowTie and human factors analysis
- Corrective and preventive actions (CAPA) with implementation support

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FACT-BASED &
INDEPENDENT



MULTI-DISCIPLINARY
EXPERTS



PRACTICAL
RECOMMENDATIONS



MEASURABLE IMPACT



REGIONAL COVERAGE
Amman | Riyadh | Abu Dhabi

INDUSTRIES WE SERVE

Across Sectors. For a More Resilient Tomorrow.

PEOPLE
PROCESS
TRUST

A STRONGER
TOMORROW



Banking & Financial Services

Cyber • privacy • BCM •
IT governance • GRC



Oil & Gas / Energy

HSE • process safety •
investigations • resilience



Government & Public Sector

Governance • compliance •
cyber • procurement • BCM



Telecom & Technology

ISMS • cloud • ITSM •
privacy • resilience



Healthcom & Pharma

Quality • HSE • privacy •
medical devices • resilience



Manufacturing

Quality • HSE • environment
energy • assets



Food & Beverage

FSMS • FSSC • quality •
HSE • product compliance



Logistics & Supply Chain

Quality • road safety •
BCM • supplier risk



Construction & Engineering

IMS • HSE • project
governance • BIM



Education

ISO 21001 • quality •
cyber • continuity



Hospitality & Services

Quality • food safety •
HSE • privacy • ESG



Critical Infrastructure

Cyber • BCM • HSE •
resilience • assurance



SECTOR
EXPERTISE



PRACTICAL
SOLUTIONS



MEASURABLE
IMPACT



REGIONAL
PRESENCE

REGIONAL PRESENCE

Local access. Regional expertise. Specialist delivery across the Middle East & Africa.

PEOPLE
PROCESS
TRUST

A STRONGER
TOMORROW



**AMMAN
JORDAN**



**RIYADH
SAUDI ARABIA**



**ABU DHABI
UAE**



Serving Clients Across the Region

With local presence and
international reach.



Local Access

On-the-ground
support and presence



Regional Expertise

Deep understanding
of regional markets
and regulations



Specialist Delivery

Tailored solutions
across industries



Greater Impact

Connecting regional
capabilities for a more
resilient tomorrow

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YOUR TRUSTED PARTNER IN A SAFER, MORE RESILIENT TOMORROW

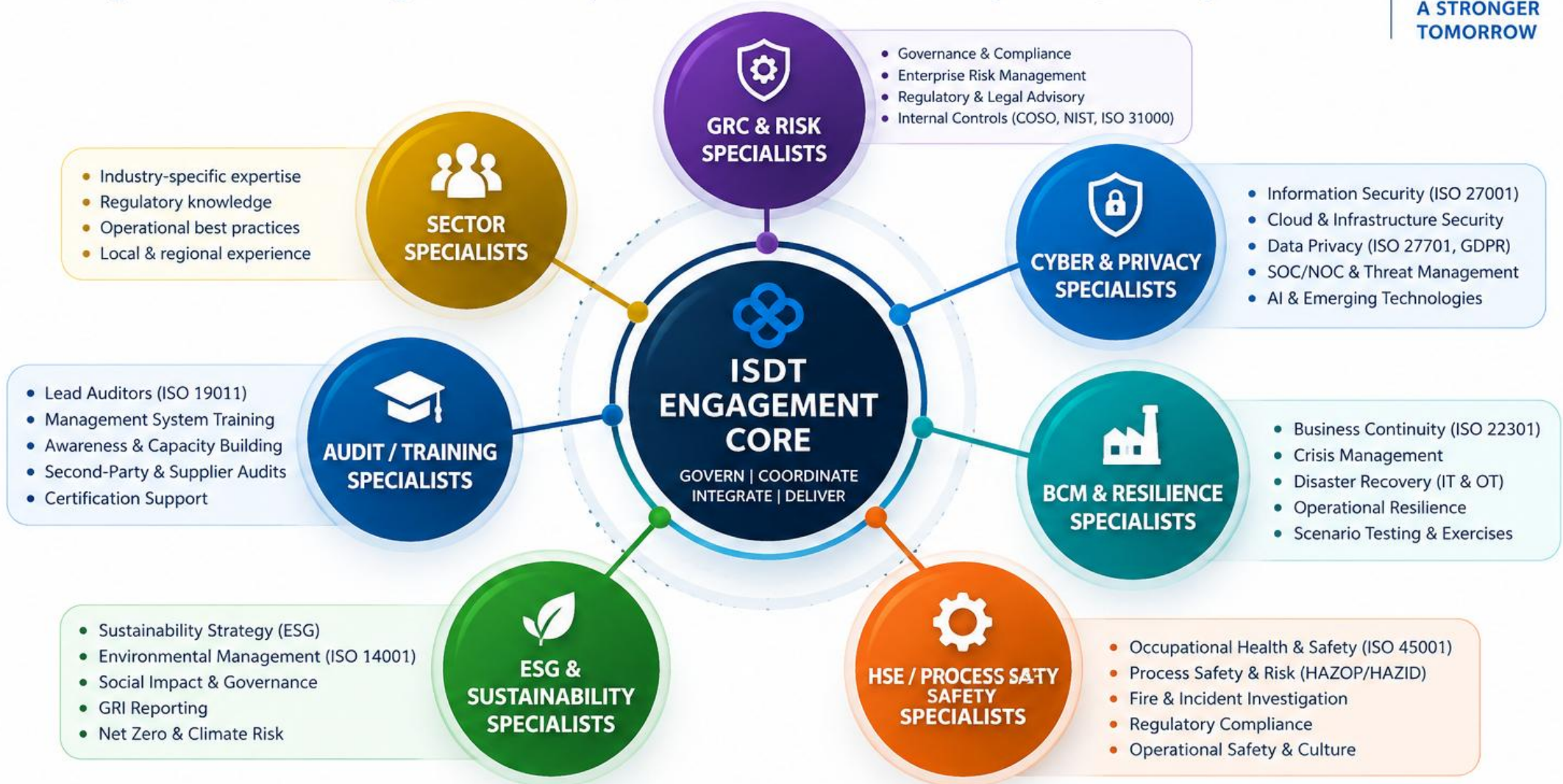
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THE ISDT EXPERT NETWORK MODEL

Core governance + the right external specialists for each business process, activity and risk.

PEOPLE
PROCESS
TRUST

A STRONGER
TOMORROW



RIGHT EXPERTS



FLEXIBLE ENGAGEMENT



PRACTICAL SOLUTIONS



MEASURABLE RESULTS

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ISDT Consultants

HOW THE MODEL WORKS

A structured, flexible and expert-led approach to deliver real value.

EXPERTS TODAY
STRONGER TOMORROW

PEOPLE
PROCESS
TRUST

A SAFER,
MORE RESILIENT
TOMORROW



Core Governance

Engagement Director + Project Manager + Quality/Document Control provide one accountable interface.

- ✓ Single point of accountability
- ✓ Clear roles and responsibilities
- ✓ Quality and document control

STRONG LEADERSHIP
CLEAR ACCOUNTABILITY



Process-Based Experts

Specialists selected for the relevant process: finance, IT, cyber, operations, HSE, quality, BCM, ESG, engineering or supply chain.

- ✓ Right expertise for your needs
- ✓ Multi-disciplinary team
- ✓ Practical, industry experience

SPECIALIST EXPERTISE
REAL SOLUTIONS



Scalable Delivery

Expertise expands or contracts by project phase without unnecessary overhead.

- ✓ Flexible resource model
- ✓ Efficient and cost-effective
- ✓ Tailored to project lifecycle

FLEXIBLE | EFFICIENT
RESULTS-DRIVEN



Independent Assurance

Auditor/investigator roles separated where independence is required.

- ✓ Objective and unbiased
- ✓ Independent assessment
- ✓ Credible and trusted outcomes

INDEPENDENCE
BUILDS TRUST



Knowledge Transfer

Client process owners work directly with the relevant specialist.

- ✓ Hands-on working sessions
- ✓ Build internal capability
- ✓ Sustainable long-term impact

YOUR TEAM
OUR KNOWLEDGE



CLEAR
GOVERNANCE



OPTIMIZED
RESOURCES



HIGHER
EFFICIENCY



REDUCED
RISK



SUSTAINABLE
CAPABILITY



PRINCIPLES OF
INFORMATION SERVICES
DIGITAL TRUST

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REGIONAL EXPERIENCE BY SECTOR AND ENGAGEMENT TYPE

References below combine ISDT corporate engagements and the documented professional experience of ISDT leadership/assigned consultants. We avoid presenting every name as a direct ISDT corporate contract unless that status is confirmed.



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	SECTOR / DOMAIN	SELECTED REFERENCES	RELEVANT CAPABILITY
01	 Government / Digital Trust	 NCA الهيئة الوطنية للأمن السيبراني National Cybersecurity Authority  SDAIA المركز الوطني للأمن وإدارة الأزمات Saudi Data & AI Authority  ZATCA هيئة الزكاة والضريبة والجمارك Zakat, Tax and Customs Authority  حكومة أبوظبي Abu Dhabi government entities	 Cybersecurity, digital trust, GRC, ISO and assurance exposure
02	 Banking & Financial Services	 بنك الرياض Riyad Bank  بنك الإئتماء alinma bank  بنك السعودي الفرنسي Banque Saudi Fransi  EQUITY BANK Your Listening. Caring Partner  CRDB BANK	 ISMS, BCM, IT/GRC and management-system audit/advisory experience
03	 Telecommunications & Technology	 ooredoo  vodafone  HUAWEI	 Information security, service management, continuity and audit experience
04	 Mega Projects / Critical Infrastructure	 NEOM نيوم  Transport and critical-service environments	 Business continuity, procurement, resilience and integrated controls
05	 Jordan Corporate Projects	 hikma.  JOTC شركة مصفاة البترول الأردنية Jordan Oil Terminals Company  Munawala Logistics  AVTR  United Technical Company and other local engagements	 HSE, investigations, QMS/IMS, ESG, internal audit and certification readiness
06	 Energy / Oil & Gas Expertise	 قطر للطاقة QatarEnergy  Qatar Energy / Qatar Gas investigation experience within specialist team  JOTC شركة مصفاة البترول الأردنية Jordan Oil Terminals Company	 Fire/process-safety investigation, root cause, HSE and operational controls

REAL
EXPERIENCE
REAL IMPACT



PRINCIPLES OF
INFORMATION SERVICES
DIGITAL TRUST



REGIONAL
EXPERTISE



TRUSTED
PARTNER



MEASURABLE
RESULTS



SUSTAINABLE
GROWTH

Amman

Riyadh

Abu Dhabi

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PEOPLE | PROCESS | TRUST
YOUR PARTNER IN A SAFER, MORE RESILIENT TOMORROW

YOUR PARTNER THROUGH THE ENTIRE JOURNEY

Annual Services Life Cycle & Continuous Improvement

From Gap Analysis
to Sustainable Value

**PEOPLE
PROCESS
TRUST**
**A SAFER,
MORE RESILIENT
TOMORROW**



08

RENEW & EVOLVE Stay Compliant. Stay Ahead.

- Surveillance audit support
- Management review & performance evaluation
- Update risk register, legal register and documentation
- Address changes in business, technology or regulation
- Plan next cycle and new scope/standards

07

MONITOR & MAINTAIN Sustain Performance.

- Post-certification support
- Ongoing advisory and helpdesk
- KPI monitoring and reporting
- Periodic compliance checks
- Update controls, risks and improvements

06

CERTIFICATION SUPPORT Achieve Recognition.

- Readiness review
- Stage 1 & Stage 2 audit coordination
- Liaison with certification body
- Closure of findings
- Successful certification and registration

05

TRAIN & BUILD CAPABILITY Empower Your People.

- Awareness and professional training
- Internal auditor training (ISO 19011)
- Role-based technical training
- Workshops and simulations
- Knowledge transfer and competency development

01

GAP ANALYSIS Understand. Assess. Plan.

- Review current state vs. standard requirements
- Identify gaps, risks and opportunities
- Assess legal and regulatory obligations
- Provide a detailed gap analysis report
- Recommend a practical roadmap

02

SYSTEM DESIGN & IMPLEMENTATION Build the Foundation.

- Develop policies, procedures and documentation
- Define roles, responsibilities and governance
- Integrate with existing business processes
- Implement controls and risk treatment plans
- Support change management and communication

03

INTERNAL AUDIT Verify Readiness.

- Plan and conduct internal audits (ISO 19011)
- Assess compliance and effectiveness
- Identify nonconformities and improvement opportunities
- Provide clear audit reports and recommendations
- Support corrective actions and closure

04

MANAGEMENT REVIEW Ensure Effectiveness.

- Facilitate management review sessions
- Evaluate performance, risks and opportunities
- Review audit results, customer feedback and KPIs
- Confirm adequacy of resources
- Set objectives and improvement actions for the next period



COMPLIANCE

Assured compliance with international standards and local regulations



RESILIENCE

Stronger operations and business continuity



PEOPLE

Skilled and empowered teams



EFFICIENCY

Optimized processes and reduced risk



SUSTAINABILITY

Environmental and social responsibility



REAL VALUE

Measurable results and long-term growth

STANDARDS TODAY
A STRONGER TOMORROW

GOVERNANCE | DIGITAL TRUST | RESILIENCE | SUSTAINABILITY

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BUILT FOR ORGANIZATIONS THAT NEED MORE THAN A CERTIFICATE

Real value. Practical solutions. A more resilient tomorrow.

LOCAL EXPERTISE
REGIONAL REACH
GLOBAL STANDARDS

PEOPLE
PROCESS
TRUST

A SAFER,
MORE RESILIENT
TOMORROW

 01	 02	 03	 04	 05	 06
Business-Aligned Requirements translated into practical controls and process ownership	Cross-Framework ISO + NIST + COBIT + GRC + ESG integrated where useful	Specialist Depth Process/activity experts mobilized when needed	Regional Reach Amman, Riyadh and Abu Dhabi with MEA delivery	Audit-Ready Evidence, traceability, ownership and review built into implementation	Lifecycle Support Gap → implement → audit → certify → sustain
✓ Understand business goals ✓ Translate requirements into actionable solutions ✓ Define clear ownership ✓ Deliver measurable value	✓ Unified and integrated approach ✓ Avoid siloed systems ✓ Align multiple frameworks ✓ Tailored to your context	✓ Industry and sector experts ✓ On-demand specialist support ✓ Practical, real-world experience ✓ Focused on your specific challenges	✓ Local presence, regional coverage ✓ Understanding of local regulations and markets ✓ Multilingual delivery ✓ Trusted partner across MEA	✓ Documented evidence ✓ Clear traceability ✓ Defined ownership and RACI ✓ Management review and internal audit readiness	✓ End-to-end support ✓ Certification readiness ✓ Surveillance and maintenance ✓ Continual improvement ✓ Build internal capability
COMPLIANCE THAT DRIVES PERFORMANCE	ONE INTEGRATED APPROACH	THE RIGHT EXPERTISE AT THE RIGHT TIME	LOCAL PRESENCE A STRONGER REGION	CONFIDENCE FOR EVERY AUDIT	LONG-TERM VALUE AND RESILIENCE



OUR ENGAGEMENT PROMISE

We aim to leave the client with stronger governance, clearer accountability, usable controls, better evidence and more resilient operations — not dependency on the consultant.



STRONGER
ORGANIZATIONS
A MORE RESILIENT
TOMORROW



PRINCIPLES OF
INFORMATION SERVICES
DIGITAL TRUST



PRACTICAL
SOLUTIONS



TRUSTED
PARTNER



MEASURABLE
RESULTS



SUSTAINABLE
GROWTH



Amman



Riyadh



Abu Dhabi

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PEOPLE | PROCESS | TRUST

YOUR PARTNER IN A SAFER, MORE RESILIENT TOMORROW



YOUR PARTNER IN A SAFER, MORE COMPLIANT AND RESILIENT TOMORROW

PEOPLE
PROCESS
TRUST

TURNING STANDARDS
INTO A STRONGER
TOMORROW



AMMAN

Khalda, Jordan



LOCAL PRESENCE
REGIONAL IMPACT



RIYADH

Saudi Arabia

STRONGER BUSINESSES
SAFER COMMUNITIES



ABU DHABI

United Arab Emirates

GLOBAL STANDARDS
LOCAL SOLUTIONS



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COMPLIANCE



RESILIENCE



INNOVATION



PEOPLE



A SUSTAINABLE TOMORROW

MIDDLE EAST | A STRONGER TOMORROW TOGETHER

